



# GET TO KNOW THE INSURANCE PROCESS

Congratulations on taking the first step to treat with VUMERITY. The insurance process can be overwhelming, but **Biogen Support Services** can support you at every step once you are prescribed VUMERITY. Use this guide to keep track of where you are in the process.



For most commercially insured patients, VUMERITY costs \$0.\* Check eligibility at [biogencopayprogram.com](http://biogencopayprogram.com).



Review helpful terms and information within our [Financial and Insurance Glossary](#).

\*55% of people taking VUMERITY pay \$0 compared to 18% taking a generic dimethyl fumarate. (Data as of March 2025.) Final costs may vary based on individual plan. There is an annual cap on the amount of assistance that patients can receive over a one-year period. Federal and state laws and other factors may prevent or otherwise restrict eligibility. People covered by Medicare, Medicaid, the VA/DoD, or any other federal plans are not eligible to enroll. You are eligible to enroll in the **Biogen Copay Program** for as long as it is offered and you are being treated with VUMERITY.

**SEE MORE INFORMATION ON THE FOLLOWING PAGE.**

# BIOGEN SUPPORT SERVICES IS HERE TO HELP ALONG THE WAY!

Let us help you stay on track. Click the circles to check off each step.

## Welcome Call

After your VUMERITY® (diroximel fumarate) Start Form is submitted, your **Biogen Support Coordinator** will call you. They will work with your healthcare provider and specialty pharmacy to help you get started with treatment. You'll see BIOGEN and/or **919-993-7000** on your caller ID.

## Nurse Educator Call

Next, you'll get a call from a **Nurse Educator** who works on behalf of Biogen. This is a great time to ask questions about treatment.

## Prior Authorization & Appeal Support

If needed, your **Biogen Support Coordinator** will explain coverage options and guide you through the Prior Authorization process. They can also help with potential denials and corresponding appeal processes.

## Copay & Financial Assistance

We can work with you to understand insurance coverage, potential financial assistance options, and check to see if you're eligible for the **Biogen Copay Program**.

## Specialty Pharmacy & Nurse Educator Adherence Programs

Your specialty pharmacy and **Nurse Educator** will continue to offer support on your treatment journey.

## Additional Support Throughout Your VUMERITY Journey

Continue to connect with us about your VUMERITY shipments, yearly insurance reauthorizations or insurance changes, and more.

## GET SUPPORT TODAY

Call **Biogen Support Services** at **1-800-456-2255** Monday–Friday from 8:30 AM to 8 PM ET.  
Hablamos español.



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